

Service Above and Beyond
JPIA 2017 Fall Conference Schedule

Marriott Hotel – Anaheim, CA

Monday – November 27, 2017

- 8:00 a.m. – Light Continental Breakfast (for those attending the meetings) Grand Ballroom F
- 8:30 a.m. – **Finance & Audit Committee Meeting** Grand Ballroom F
- 10:00 a.m.
- 10:15 a.m. – **Executive Committee Meeting** Grand Ballroom F
- 11:15 a.m.
- 11:30 a.m. – **Pre-Board Meeting Lunch With Keynote Speaker –** Platinum Ballroom 1-2
1:00 p.m. ***RSVP by 11/2/17 required to attend this event.***
- 1:30 p.m. – **Board of Directors' Meeting** Grand Ballroom E
4:00 p.m.
- 4:00 p.m. – **Town Hall Meeting** Grand Ballroom E
5:00 p.m.
- 5:00 p.m. – **ACWA JPIA Reception** Platinum Ballroom 1-3
6:00 p.m.

Tuesday – November 28, 2017

- 8:00 a.m. – Light Continental Breakfast (for those attending the seminars) Grand Ballroom E
- 8:30 a.m. – **Customer Service: Going Above and Beyond at VSP and JPIA** Grand Ballroom E
10:00 a.m. *Presenters: Christina Williams, VSP Market Director; Louis Martinez, VSP Regional Vice President; and ACWA JPIA Staff*
- 10:15 a.m. – **Pooling 101 – Risk Sharing Pools, What They Are and How** Grand Ballroom E
11:45 a.m. **They Work**
Presenters: Jon Shull, California JPIA CEO, and Andy Sells, ACWA JPIA CEO
- 1:30 p.m. – **Sexual Harassment Prevention for Board Members &** Platinum Ballroom 9-10
3:30 p.m. **Managers (AB1825 & AB2053)**
Presenters: Robert Greenfield, ACWA JPIA General Counsel, and Patricia Slaven, ACWA JPIA Director of Administration
- 5:00 p.m. – **ACWA Conference Welcome Reception** Marquis Ballroom
6:30 p.m.

Wednesday – November 29, 2017

- 9:00 a.m. – Exhibit Booth #215 & 217 Marquis Ballroom
5:00 p.m.

Thursday – November 30, 2017

- 8:00 a.m. – Exhibit Booth #215 & 217 Marquis Ballroom
12:00 p.m.