

# *Service Above and Beyond*

## JPIA 2017 Fall Conference Schedule

Marriott Hotel – Anaheim, CA

### Monday – November 27, 2017

8:00 a.m. –	Light Continental Breakfast (for those attending the meetings)	Grand Ballroom F
8:30 a.m. –	<b>Finance &amp; Audit Committee Meeting</b>	Grand Ballroom F
10:00 a.m.		
10:15 a.m. –	<b>Executive Committee Meeting</b>	Grand Ballroom F
11:15 a.m.		
11:30 a.m. –	<b>Pre-Board Meeting Lunch With Keynote Speaker –</b>	Platinum Ballroom 1-2
1:00 p.m.	<i>RSVP by 11/2/17 required to attend this event.</i>	
1:30 p.m. –	<b>Board of Directors' Meeting</b>	Grand Ballroom E
4:00 p.m.		
4:00 p.m. –	<b>Town Hall Meeting</b>	Grand Ballroom E
5:00 p.m.		
5:00 p.m. –	<b>ACWA JPIA Reception</b>	Platinum Ballroom 1-3
6:00 p.m.		

### Tuesday – November 28, 2017

8:00 a.m. –	Light Continental Breakfast (for those attending the seminars)	Grand Ballroom E
8:30 a.m. –	<b>Excellence in Customer Service = Member Satisfaction</b>	Grand Ballroom E
10:00 a.m.	<i>Presenters: Christina Williams, VSP Market Director, and ACWA JPIA Staff</i>	
10:15 a.m. –	<b>Catch the Wave to Better Protection: Pooling 101</b>	Grand Ballroom E
11:45 a.m.	<i>Presenters: Jon Shull, California JPIA CEO, and Andy Sells, ACWA JPIA CEO</i>	
1:30 p.m. –	<b>Sexual Harassment Prevention for Board Members &amp;</b>	Platinum Ballroom 9-10
3:30 p.m.	<b>Managers (AB1825 &amp; AB2053)</b>	
5:00 p.m. –	<b>ACWA Conference Welcome Reception</b>	Marquis Ballroom
6:30 p.m.		

### Wednesday – November 29, 2017

9:00 a.m. –	Exhibit Booth #215 & 217	Marquis Ballroom
5:00 p.m.		

### Thursday – November 30, 2017

8:00 a.m. –	Exhibit Booth #215 & 217	Marquis Ballroom
12:00 p.m.		