

**ACWA JPIA's
Meetings & Seminars for the 2017 Fall Conference
Marriott Hotel – Anaheim, CA**

Monday – November 27, 2017

8:30 – 10 a.m. — ACWA JPIA Finance & Audit Committee Meeting

The Finance & Audit Committee is a standing Committee of the JPIA. It is made up of seven finance officers from member districts. The Committee reviews interim financial statements, the annual audit and budget, and monitors the performance of the investment portfolio.

10:15 – 11:15 a.m. — ACWA JPIA Executive Committee Meeting

The Executive Committee is made up of eight JPIA Board members and the ACWA Vice President. It is this Committee's responsibility to review and direct the functions of the Authority to ensure the successful operation of its programs.

11:30 a.m. – 1 p.m. — ACWA JPIA Pre-Board Meeting Lunch with Keynote

Speaker - *RSVP by November 2, 2017, was required to attend this event.*

1:30 – 4 p.m. — ACWA JPIA Board of Directors' Meeting

The Board is made up from one representative of each JPIA member's board. The Board may review all acts of the Executive Committee and shall have the power to modify and/or reverse any decision or action of the Executive Committee upon a majority vote of the voting Directors present at any Duly Constituted Board Meeting.

4 – 5 p.m. — ACWA JPIA Town Hall Meeting

This meeting gives members an opportunity to have an open dialog with the JPIA Staff and the Executive Committee members.

5 – 6 p.m. — ACWA JPIA Reception

This reception for JPIA members is hosted by Alliant Insurance Services, Inc.; AON; Barber & Bauermeister; bswift; Cohen & Burge, LLP; Donahue Davies, LLP; Law Offices of Robert Gokoo; LaMore, Brazier & Oneal; Meyers Fozi, LLP; MHN; TargetSolutions; and VSP.

Tuesday – November 28, 2017

8:30 – 10 a.m. — Customer Service: Going Above and Beyond at VSP and JPIA

Presenters: Christina Williams, Market Director at VSP; Louis Martinez, VSP Regional Vice President; and ACWA JPIA Staff

An organization's focus on service excellence is often the best avenue to building satisfied customers. This is especially true in the wildly competitive healthcare industry where consumers and employer groups have a multitude of options to choose from. Building programs and services with the customer as the focus creates loyalty, satisfaction, and continued business growth. This is true of VSP and JPIA.

For 60 years, VSP Vision Care has maintained the position of "market leader and innovator" in a healthcare space it helped create. With an award-winning formula centered around service excellence, quality providers, and a unique focus on community, it's no wonder that 80 million Americans rely on VSP to take care of their vision care needs.

In this presentation attendees will learn how VSP and JPIA provide excellent customer care and how the products and services offered provide the glue in keeping members satisfied. In addition, attendees will hear how both organizations go above and beyond for their customers through creativity and innovation – which keep members engaged and thirsting for more!

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Christina Williams is a Top 25 Market Director for VSP with over ten years' experience working directly with clients and consumers to understand their needs. She has spoken throughout California regarding VSP's products, services, and member focus.

Louis Martinez is the Regional Vice President for VSP's Pacific North region and is currently based at the company's global headquarters in Rancho Cordova, CA. With over 15 years of experience in the healthcare industry, he has spent time working with some of the largest employers in the country building custom benefits solutions to address the challenges of a diverse and ever-evolving workforce.

10:15 – 11:45 a.m. — Pooling 101 – Risk Sharing Pools, What They Are and How They Work

Presenters: Jon Shull, California JPIA CEO, and Andy Sells, ACWA JPIA CEO

Joint Powers Insurance Authorities (JPIAs) became very popular for California public agencies in the late 1970s. Why this happened is an important question to ask.

In addition to answering why, Andy and Jon will explain what JPIA Risk Sharing Pools are and how they work. They will expand on how JPIAs have evolved over the last 35 plus years and discuss some of the differences in the many JPIAs in the state of California. Finally, they will finish with a few of the challenges faced by JPIAs, why JPIAs are important today, and the value the ACWA JPIA brings to its members.

Jon Shull is Chief Executive Officer of the California JPIA. His responsibilities include board relations, general administration, policy development, member communications, marketing, and external relations. Prior to joining the Authority in 1995, he worked in the city manager's office of the cities of San Luis Obispo, Cerritos, and Signal Hill. He also worked in the mayor's office in Syracuse, New York. Jon earned his master of public administration from the Maxwell School at Syracuse University and his bachelor's degree in Political Science from California Polytechnic State University, San Luis Obispo. He has earned Associate in Risk Management designation from the Insurance Institute of America.

Walter "Andy" Sells was promoted to Chief Executive Officer of the ACWA JPIA in October 2011. Andy began his career with the ACWA JPIA in 1990 when he was hired as the Finance Manager after more than 12 years in the finance and accounting industry. In 1995 he was promoted to Chief Financial Officer. During his more than 20 years in the risk pooling industry, Andy has managed a claims department that administers and adjusts Property/Casualty and Workers' Compensation claims. As manager of the Risk Management department, he oversaw a department of safety engineers responsible for working with member agencies helping them to reduce and mitigate their exposure to covered and non-covered losses. Before being promoted to Chief Executive Officer, he held the title of Chief Operations Officer. Andy is currently a board member of CAJPA, a statewide association for insurance based risk-sharing pools, which provides continuing education, legislative advocacy and active involvement in regulatory matters on behalf of its joint powers authority members. He was previously President of CAJPA and is also a member of AGRiP, an international association of governmental risk pools.

1:30 – 3:30 p.m. — Sexual Harassment Prevention for Board Members & Managers (AB1825 & AB2053)

Presenters: Robert Greenfield, ACWA JPIA General Counsel, and Patricia Slaven, ACWA JPIA Director of Administration

The world is changing quickly in many directions and the impact of these changes filters into workplaces on a daily basis. This course will take a new look at the issue of sexual harassment, particularly in light of new protected classes, technological advances, acceptable workplace behavior, and the age-old issue of respect for anyone associated with a district's business.

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Questions are often asked about how boards should be involved in an investigation, what to do if a claim is filed against a board member or general manager, and when an investigation should take place and the steps to take to resolve the matter. These issues will be addressed in this session.

Other points covered by this course are understanding the California and federal sexual harassment laws, recognizing early signs of sexual harassment, and dealing with incidents of harassment. Specific water district examples are discussed to bring about the understanding of the types of claims that occur not only in the office, but also in the field.

Robert H. Greenfield joined the JPIA in December 2013. As JPIA's General Counsel, Robert directs counsel in JPIA litigated claims. He also provides assistance to members through the Employment Hotline. For the last 29 years, Robert has been a practicing trial attorney representing public entities in defense of their litigation. He has represented numerous JPIA members in employment based litigation. Robert is still an active member of the California State Bar and licensed to practice in all the courts of the State.

Patricia Slaven has over fifteen years in the Human Resource/Employee Development field and is currently the Director of Administration for ACWA JPIA. She is tasked with overseeing all aspects of the organization's training and professional development efforts including statewide classroom training, webinars, and program development.

Patricia has devoted more than a decade to developing leadership and management training programs for non-profits, the finance industry, and the public sector.

Patricia obtained her Bachelor's degree from the University of Redlands; her MBA from California State University, Sacramento; holds the designation of Senior Professional in Human Resources (SPHR) from the Society for Human Resources Management; and of Certified Professional (IPMA-CP) from the International Public Management Association. She is also certified as an Ergonomic Assessment Specialist with an emphasis on the aging workforce, and as a Synchronous Trainer (web trainer designation).

To receive credit for this class, attendees must arrive on time and attend the entire two-hour session. HR professionals may count these session hours as electives towards JPIA's HR Certification Program. This course complies with AB1825 sexual harassment training for "managers."