



ACWA/JPIA Commitment to Excellence Agreement Introduction

In October 2013, the ACWA/JPIA initiated its “Commitment to Excellence” outreach. This will be a long-term effort to help JPIA’s membership reduce the frequency and severity of liability, workers’ compensation, and property losses. An ACWA/JPIA Commitment to Excellence agreement between the ACWA/JPIA membership and JPIA staff will be the catalyst for initiating and sustaining this effort.

Since the most frequent and costly losses come from auto, infrastructure, construction, employment practices, ergonomic, and fall injury claims, the JPIA’s focus is on encouraging and assisting its members to implement programs and practices that can prevent these types of claims.

The support of member decision-makers (Board Members, General Managers, etc.) to influence the loss reduction activities and practices of their unique organizations, is absolutely essential. Each district’s General Manager and President of the Board of Directors (and other members of the Board if they desire), will be asked to demonstrate their on-going support by signing an ACWA/JPIA Commitment to Excellence agreement. In January 2014, a Commitment to Excellence agreement will be mailed to members in the JPIA’s Liability, Property, and Workers’ Compensation Programs who are willing to sign their agreement. These members will be recognized as follows:

- The organization will receive a certificate frame for displaying their ACWA/JPIA Commitment to Excellence agreement.
- Beginning in 2014, the organization’s attendees at ACWA/JPIA Conferences will have a special ribbon added to their nametag indicating their district’s commitment.
- Participation in the Commitment to Excellence will be highlighted in future Perspective articles, and emphasized in Executive Committee Meetings and future ACWA/JPIA Conferences.

The effectiveness of the Commitment to Excellence outreach will be reflected in the long-term loss rate and cost statistics following its implementation. Loss rates and cost statistics will be reported and evaluated during JPIA Committee and Board Meetings.