

# JOINT POWERS INSURANCE AUTHORITY

Announces Water-Industry Training in Your Area...

## Workplace Violence

### Course Description

This course will cover many aspects of dealing with violence in the workplace from a management point of view. Its contents include:

- Policy requirements
- Warning signs of violent behavior
- Legal requirements
- Appropriate action
- Developing security measures
- Overview of sound practices for dealing with this evolving issue



Date: Thursday, October 7, 2010  
Time: 9:00—11:00 a.m.

Location: ACWA/JPIA Executive Conference Room  
5620 Birdcage Street, Suite 110  
Citrus Heights, CA 95610

Instructor: Nancy Stangel, Director of Administration

Cost: No charge to JPIA members  
\$50 non-member water agencies  
\$99 other organizations

**Registration with the JPIA is required**

Use one of three methods:

On-line - [www.acwajpia.com](http://www.acwajpia.com)

By email - [training@acwajpia.com](mailto:training@acwajpia.com)

By phone - (800) 231-5742 ext. 3121

